

Prescribing Tips

<p>Candidates Who can receive prescriptions?</p>	<p>Adult and pediatric patients from any clinic who need a specialty medication may receive prescriptions from the specialty pharmacy.</p> <p>Most insurance plans are accepted. If the insurance company requires the fill take place at a non-MultiCare site, the specialty pharmacy team will ensure the prescription gets to the correct pharmacy.</p> <p>Call 253-403-8326 to determine if the medication can be dispensed through MultiCare's specialty pharmacy.</p>
<p>Prescribe How do I submit a prescription?</p>	<ul style="list-style-type: none"> • Epic users: Submit prescription to MultiCare TG Retail/Specialty Phcy via Epic and pharmacy staff will access relevant information within the electronic health record. • For those without Epic: Send e-prescription to MultiCare TG Retail/Specialty Phcy and fax chart notes, relevant labs and imaging, contraindications, and tried-and-failed treatments to 253-864-4086.
<p>Location Site where the medication will be dispensed from.</p>	<p>MultiCare Tacoma General Hospital Emergency Department Pharmacy 315 Martin Luther King Jr. Way Tacoma, WA 98405 Phone: 253-403-8326 Fax: 253-864-4086</p> <p>Patients may contact the pharmacy to have medications delivered or arrange for in-person pickup at any MultiCare pharmacy.</p>
<p>Scope Which type of conditions do we dispense medications for?</p>	<ul style="list-style-type: none"> • Behavioral health • Cardiology • Dermatology • Endocrinology • Gastroenterology • Genetics • Hematology • Hepatitis • Migraine • Multiple sclerosis • Neurology • Oncology • Ophthalmology • Pediatric specialties • Pulmonology • Rheumatology • And more
<p>Collaboration How will we coordinate care for the patient?</p>	<p>Our team uses the Epic electronic health record (EHR).</p> <ul style="list-style-type: none"> • For clinics using Epic, please review pharmacy telephone encounters for notes from the Specialty Pharmacy. • For clinics outside Epic, your clinic will be contacted by phone for any assistance needed in coordinating your patient's fill. <p>Questions? Contact the pharmacy at 253-403-8326.</p>



Patient benefits	<ul style="list-style-type: none">• Focus on specialty medications used to treat complex and often chronic health conditions, such as multiple sclerosis or cancer• Help navigating insurance prior authorization and enrolling in available copay assistance programs• Proactive refill calls to ensure patients don't have gaps in treatment• Friendly and knowledgeable team dedicated to providing an exceptional experience• Free home delivery• MyChart users can request refills, view prescription instructions and receive pick-up notifications
Provider benefits	<ul style="list-style-type: none">• Pharmacy team completes prior authorization work on your behalf to free up your time for patient care• Authorization denials appealed on your behalf using patient history and progress notes• Pharmacy team monitors patient adherence to medication regimen and helps remove barriers to taking prescriptions• Your office will be kept informed of patient concerns• Average turnaround time to fill specialty prescriptions is well below national average