

MultiCare Health System
Microsoft Bookings
Patient Experience for Mobile

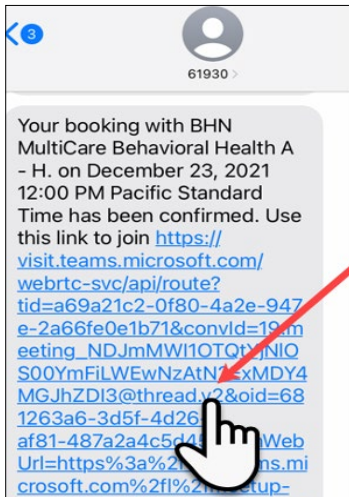
MARCH 2022

Join your visit from a text link

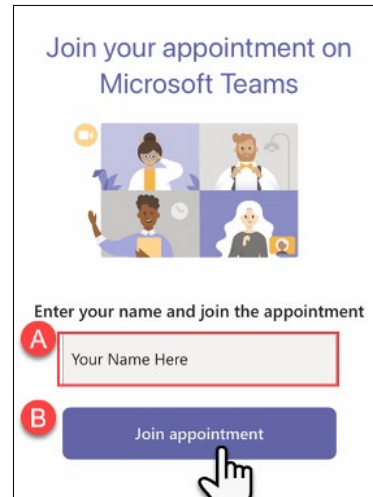
You will be sent an invitation directly from the Microsoft Bookings platform, and possibly an appointment reminder (depending on your clinic) prior to the visit. *Microsoft Bookings uses an independent HIPAA compliant version of Microsoft Teams, unrelated to any personal or business account.

WEB BROWSER REQUIREMENTS: Google Chrome and Microsoft Edge are the recommended web browsers for Windows/Android devices. Safari is the required web browser for Apple devices.

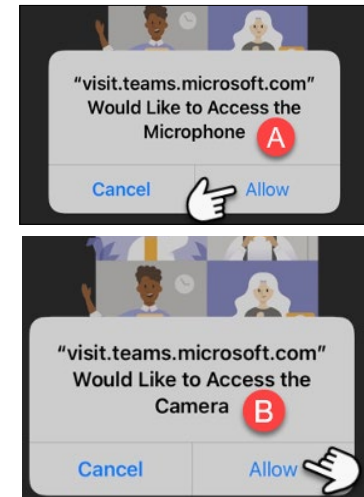
- 1 Tap on the invitation link you received via text message.



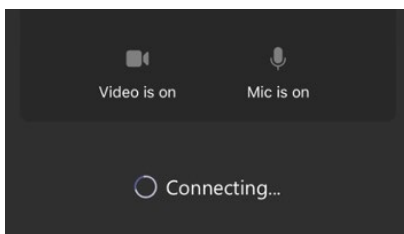
- 2 (A) Enter your name, then (B) tap **Join Appointment**.



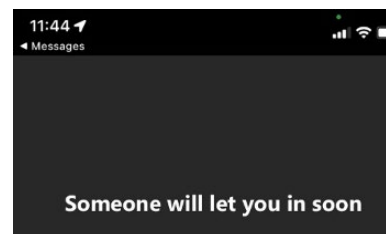
- 3 (A) tap **Allow** for microphone, then (B) tap **Allow** for camera.



- 4 After the video and mic are on, you will be connected to the virtual visit.



- 5 Please wait for your provider to admit you into the appointment.



- 6 If you accidentally exit from the visit, simply tap **Rejoin**.

