

Title: Azure MFA Registration with iPhone

Keywords: Azure, MFA, 2FA, Microsoft, Registration, Enrollment, Multi-factor Authentication, Authentication

Article Information Verified (Y/N): Y

Purpose:

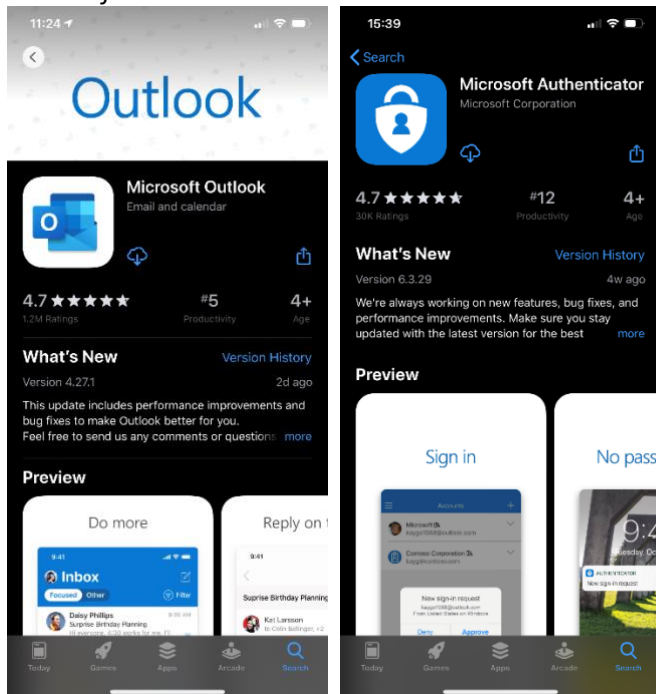
- Enroll end-user in Azure Multi-factor Authentication (MFA)

Prerequisites:

- Set aside 15 minutes of your time to download the smartphone app and enroll in MFA.
- Have your iPhone available and connected to the internet (cellular or Wi-Fi).
- Know your Apple ID and Apple App Store password [This is not required for MultiCare-owned Phones]
- Microsoft Outlook application and Microsoft Authenticator application.
- Have a computer available that is connected to the MultiCare internal network or connected to the internet (i.e. a home computer). *Note: register using a MultiCare computer or a computer that you own or control – don't use a hotel, library, or other computer that may be insecure.*
- Know your MultiCare username and your MultiCare password.

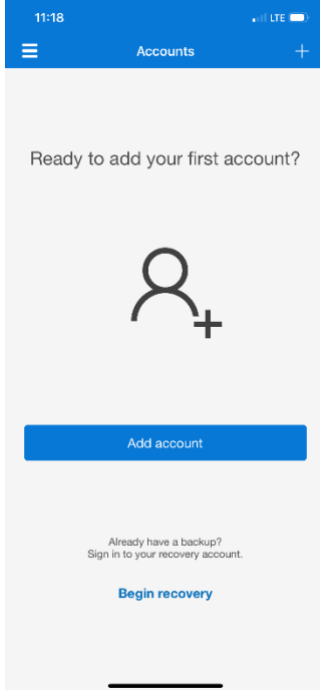
Instructions:

1. On your iPhone, open App Store, search for and download both *Microsoft Outlook* and *Microsoft Authenticator*.



2. Open the Microsoft Authenticator App on your iPhone.
3. If prompted, allow *Notifications* for the app. **This is an important feature of the app.**

- When the app opens, press *Skip* three times until the *Ready to add your first account?* page is shown.



- Go to your computer, and unless prompted from another application, use an internet browser and go to <https://aka.ms/mfasetup>
- Enter your MultiCare-assigned account **<username>@multicare.org** in the *Sign in* field and click Next.



Sign in

username@multicare.org

No account? [Create one!](#)

[Can't access your account?](#)

[Sign-in options](#)

Next

7. If prompted, enter your MultiCare username password and click Next. You will be prompted with a window that states *More information required*. Click Next.

MultiCare 

██████████@multicare.org

More information required

Your organization needs more information to keep your account secure

[Use a different account](#)

[Learn more](#)

Next

8. You will be directed to the *Keep your account secure* page. Under the section *Microsoft Authenticator*, click Next.

Keep your account secure

Your organization requires you to set up the following methods of proving who you are.

Method 1 of 2: App



App



Phone

Microsoft Authenticator



Start by getting the app

On your phone, install the Microsoft Authenticator app. [Download now](#)

After you install the Microsoft Authenticator app on your device, choose "Next".

[I want to use a different authenticator app](#)

Next


[I want to set up a different method](#)

9. Under *Set up your account* click Next

Method 1 of 2: App

App 2 Phone

Microsoft Authenticator



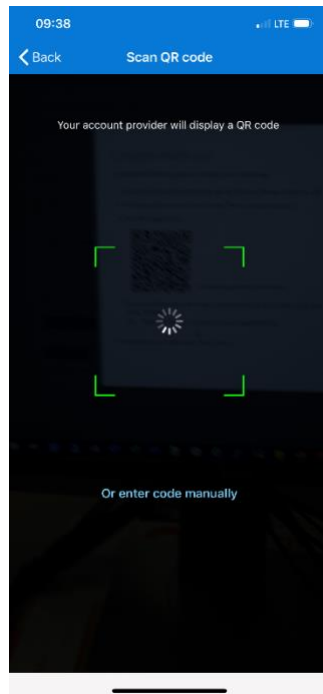
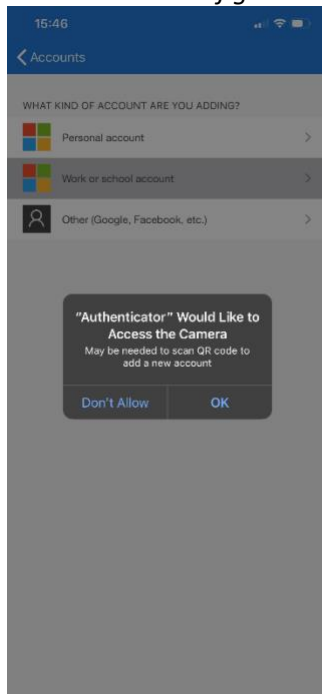
Set up your account

If prompted, allow notifications. Then add an account, and select "Work or school".

[Back](#) [Next](#)

[I want to set up a different method](#)

10. From your mobile phone, open the *Microsoft Authenticator* app you downloaded from Step 1. In the app, select *Add account*. Under *What kind of account are you adding*, select *Work or school account*. If you haven't granted permission to access your camera, do so. Then scan the QR code that is on the *Configure mobile app* screen. Authenticator will add the account. Click Next.



11. The QR Code pop up you will see, once scanned click Next.

Microsoft Authenticator

Scan the QR code

Use the Microsoft Authenticator app to scan the QR code. This will connect the Microsoft Authenticator app with your account.

After you scan the QR code, choose "Next".



[Can't scan image?](#)

Back

Next

12. You will be sent a push notification to your mobile phone, click *Approve*. Once complete, a message saying *Notification approved* will appear. Click Next.

Method 1 of 2: App




App

2

Phone

Microsoft Authenticator





 Notification approved

Back

Next

13. The *Phone* method page will display a message: *You can prove who you are by answering a call on your phone.* From the drop-down box, select *United States (+1)* followed by your 10-digit mobile number. Verify *Call me* is selected. Click *Next* and follow the directions on the call. Click *Next*.

Method 2 of 2: Phone

 App  Phone

Phone

You can prove who you are by answering a call on your phone.
What phone number would you like to use?

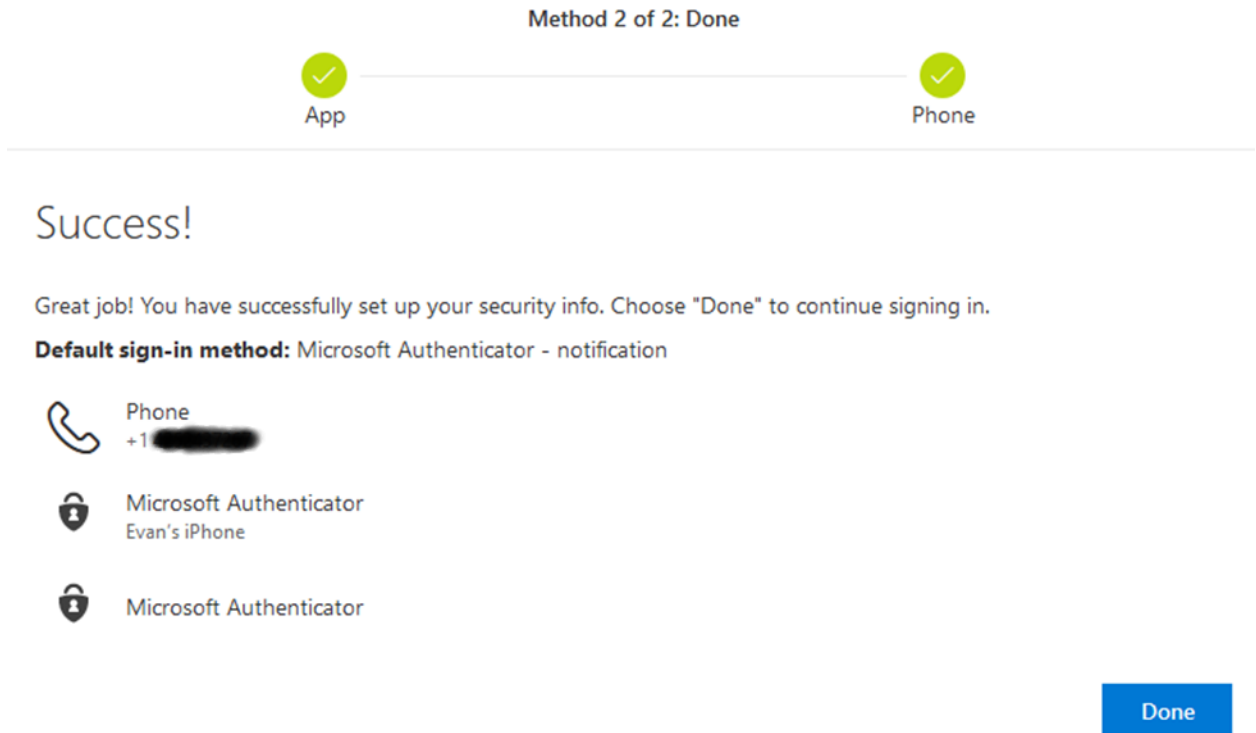
Call me

Message and data rates may apply. Choosing Next means that you agree to the [Terms of service](#) and [Privacy and cookies statement](#).

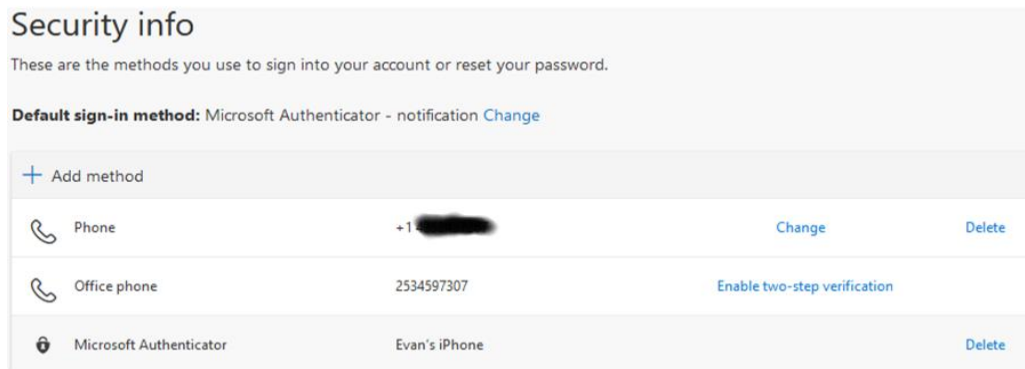
[Next](#)

[I want to set up a different method](#)

14. The *Done* page will display after successfully registering your mobile phone with the Authenticator app and a voice call. Click Done.



15. You will now see the final *Security info* page. Verify the information is correct and you can close out the web page.



16. To view a video of the registration process, follow this link: <https://aka.ms/mfavideo>
17. END